

Parish News



December 2011

The Diocese of St Albans, Welwyn Team Ministry

Parish of St Peter, Tewin

Price 50p

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Parish Office: Open every weekday 10.00am to 12.00pm tel: 01438 840964

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Mr Mike Kersey, 7 Pennyfathers Lane, Welwyn, Herts, AL6 0EN 01438 716817

Parochial Church Council:

Hon Secretary: Mrs Mary Gregg, 20a Hertford Road, Tewin, AL6 0JY, 01438 717544

Hon Treasurer: Mr Graham Spring, Warden's Lodge, 25 Digswell Park Road, WGC, AL8 7NW 01707 375499
Organist: Rosemary Knight, 1 Nunnery Stables, Cotton Mill Lane, St Albans, AL1 2AS 01727 766871

Ringers: Mr David Hall 01707 884274

Vicar's letter

There is a great story Stephen Cotterell, the Bishop of Reading, tells in his book 'Do Nothing Christmas is Coming'. A Government minister is asked by a newspaper what he would like for Christmas. Not wanting to look too grasping he said he'd rather like one of those bottles of stem ginger that you see in the shops around this time of year.

The article was published: 'We asked leading figures what they wanted for Christmas. The Archbishop of Canterbury said he wanted an end to the violence in Iraq. The Dali Lama said he wanted peace in the Middle East. The Pope said he wanted an end to poverty. The Minister for Trade and Industry said he wanted a jar of stem ginger.'

I wonder what you really want this Christmas? Is it yet more socks (which are of course terribly handy), Bubblebath? Chocolate? The latest 'Apple' gadget? Or is there something more satisfying?

If I think past presents, I know what I would really like this Christmas are quite simple pleasures really. I'd like a walk at some point in frosty weather. I'd like to watch a film whilst under a duvet on the sofa with my family (the cheesier the better). I'd like to see friends and drink wine.

That may be my Christmas list – but what about your own? Why don't you sit and write it out and then see if there is a way in which you can treat yourself to something you really want this year? Or indeed find a friend, a neighbour or a family member and ask what they might put on theirs. Could you play a part in enabling their desires this year?

And then why not write your list for the world: what you would really want for it this Christmas? Food for the hungry? Shelter for the homeless? Healthcare for the sick? And then set about, in the way you are able, to contribute to that reality too.

The richness of the season has never really been because of the mountain of presents which are received each year. I suspect we all know that deep down. The depth of Christmas is seen in the gift of God himself in Jesus; small, simple, vulnerable, personal, total, Love incarnate. It is in these things that our joy will be found.

I wish you all a very happy and blessed Christmas.

Susannah

Churchwardens' Notes

Back in 2007, Elizabeth Buchanan carried out conservation work on the altar frontal which had been presented to the church in 1928 by Sir Otto Beit. This involved moving the gold fringe on the narrow canopy at the top, such that the worn velvet was no longer visible. In addition, many loose elements of the gold thread on the main frontal were re-attached. Now Elizabeth has once again carried out further conservation work, re-attaching upwards of two hundred pieces of gold thread where the original cotton thread had rotted. The frontal once again looks very grand and was in place for Advent Sunday 2011. Our grateful thanks to Elizabeth for her highly skilled and patient work.

We have been most fortunate in the gift from Ken and Sheila Feakes of the magnificent oak table next to the font at the back of the nave. This was designed and constructed by Ken and is a beautiful addition to the church. It is also very practical, in that it can be used for serving coffee on a Sunday morning and also be located for use elsewhere as the need arises. And, that's not all! Ken has also made an oak notice board to carry news of our Church Mission Society Link Partners and other items. A big 'thank you' to Ken and Sheila for this most generous gift.

For many years, probably since the organ was moved from the chancel to the back of the nave, we have had a noticeable delay between the organ/nave and the choir located in the chancel. We have now solved the problem by placing an additional 'temporary' speaker in the chancel. This enables the choir to move back into the chancel from their recent place at the back of the nave. We are most grateful for the contributions received towards the cost, This included a much appreciated substantial sum from the Friend of Tewin. We are, however, still a few hundred pounds short of the total cost. Any further contributions would be very welcome by our treasurer, Graham.

We welcome the Stevenage Scouts to St Peter's on December 3rd/4th when they hold their District Scout Night Hike Competition in this area. They will use the churchyard as a checkpoint The floodlight will be on and each group will be accompanied by an adult, so do not be alarmed if you see groups of young people walking the local footpaths and in the churchyard on that night.

All children (and parents!) are welcome to come to St Peter's on the morning of Wednesday 21st December, from 10am to 12 o'clock to help decorate the Christmas tree and to have fun making things for Christmas and to sing some carols. Please contact Clare Rawlins on 01438 717552.

This year Christmas Day is on a Sunday, with the first Sunday after Christmas falling on New Year's Day. As many people will be away, we will vary our normal pattern on the first Sunday of the month by omitting the 6.30pm service of Evensong. Eucharist will be as usual at 9.30am.

We look forward to seeing you all at our Christmas services which are, as usual, detailed on the back page.

Pete and Mike

Parish News Subscriptions 2012

It is several years since the price of Parish News was increased to 50p (or £5 for the year). Since then the average size of issues has increased and has frequently run at 12 sides during 2011; but inevitably this has meant higher printing costs.

Whilst we welcome the wide spread of articles from many village organizations, we have reluctantly decided that for 2012 the cover price must rise to 60p per issue. However, we will continue to give a discount to those who pay in advance for the whole year and for 2012 this will be £6 – thereby continuing to give 12 issues for the price of 10.

We hope you will agree that this still gives very good value for money; and that you will continue to enjoy the interesting articles and reports which appear each month. The distributors do a great job getting each issue out on time so please help them by having your 2012 subscription of £6 ready for them when they call.



Just a very big thank you to the Tewin Bellringers. They have always looked after me but during this terribly sad year they have either singly, or altogether, arranged outings, special treats and been there with a kind word or a hug. I am truly honoured

to be in their band as they are the most wonderful friends.

Yours, Bertha

So What?

The church calendar sets aside two periods of the year which we are encouraged to spend in the sort of self examination which may enable us to move on in some way or other towards better things.

The process is one familiar to those in business where it is called 'appraisal'. My experience of that is slight as it did not exist in the days I started, or, better put, it was something that happened but was not shared with you.

Appraisal in business was never very satisfying. The concentration seemed to be on where you were falling short with important implications for the future. It might even be carried out by someone who hardly knew you, whose faults and shortcomings seemed to you like a beam in his eye compared with your speck, which incidentally you never believed was there anyway.

Self appraisal is an opportunity to be realistic with oneself, not to wallow in self denigrating gloom.

There may be some recognition of falling short or worse but also take time to recognise where things seem to be going well. Most things can be stepped up a notch.

Miles Davis, the great jazz composer and instrumentalist, wrote a piece called "So What". There is a rising theme on a saxophone at the end of which there are two chords. They say "So What" and become the response to every attempt to move the piece forward towards some conclusion. It ends unresolved and very much as it started. It leaves one wishing for some positive resolution or satisfactory outcome.

If "so what" should happen to our individual Advent preparations, we might feel similarly unsatisfied.

Ted Sharp



Friends of Tewin

We hope you like the Christmas Tree now on Lower Green reminding us that Christmas is not far off. Our 'Carols around the Christmas Tree' on Monday, 19th December, start at 6pm, with mince pies, hot mulled wine and hot chocolate for sale. Father Christmas and Mrs. Christmas will arrive at 6.15pm but can only stay 20 minutes as he is so busy at this time of the year.



The raffle and all proceeds will be in aid of *Shelter* so there will be no Church collection during the carol singing. Please remember the homeless at this cold time of year and give generously. If you have not attended 'Carols on the Green' before, do come along. It's a lovely time for children and Tewin village to come together.

Friends of Tewin have also funded gifts of money towards projects for various organisations following the very successful Classic Car day in August. To date the following groups have received money; Tewin Memorial Hall, St. Peters Church, Tewin Shop, Mothers & Toddlers, Tewin Pavilion, Lindy-Hop Group, who performed at the Classic Car Show, Ann Kevis, towards starting the Over 50's club in the New Year, and we've donated to the Pond project on Upper Green. Other village organisations have been approached and we await their requests. To see and hear more about the money we have given this year in the village, please come to our AGM on Monday, 20th February 2012. More news about the AGM and Senior Citizens Lunch on 22nd February 2012 in next month's Parish News.

On behalf of the Friends of Tewin Committee I would like to wish you all a very happy Christmas and a prosperous New Year.

Linda Crawford, Chairman, Friends of Tewin



Group Leader: Sarah Storey

Tel: 01438 716132

Email: tewinunderfives@hotmail.com

Our Village Pre-School

The Autumn term is now coming to an end, the pre-school has been working on a variety of topics, including road and firework safety, under the sea, Autumn and friendship.

We were delighted with the outcome of our recent *Ofsted* inspection, for which we were awarded a '**Good**' rating overall, with an '**Outstanding**' rating given to the areas of establishing partnerships, deployment of resources, engagement with parents and carers and adoption of healthy lifestyles. This is a wonderful achievement and congratulations to Sarah, Angela, Melissa, Loida and Sharon, whose hard work and dedication have achieved this rating.

We were awarded £1000 from Councillor Bryan Hammond as part of the Locality Budget Scheme to replace the bark mulch play area with rubber eco-bark, resulting in a saving of approx £250 a year through not having to replace the bark, which sprouted funghi during the damp months. A huge 'thanks' goes to the parents who gave up a weekend in November to transform the area for us. We hope to welcome Councillor Hammond shortly to thank him in person and show him our beautiful new play area.

Our first fund raising event, a Quiz Night, was a wonderful success. Alison Cox did a great job once again, organising a fun night in aid of the pre-school. We would also like to thank all the parents who helped in the lead up and on the day. Local businesses were very supportive in their generous raffle prizes and I would like to thank the Rose & Crown, the White Horse at Burnham Green, Gosling Sports Centre, Lees Fish & Chips, Panshanger Aerodrome, plus many more.

The excitement of Christmas is building at the pre-school and the children are very much looking forward to their trip to St Peter's Church on Thursday 8th December.

With our first term now coming to an end, all the staff, parents and committee would like to wish everyone a very happy Christmas and a healthy and prosperous New Year.



TEWIN MEMORIAL HALL GRANT UPDATES

Over the years, finance for the general maintenance of the Hall has been raised through Fetes, Jumble Sales, Book Sales, and our Supporters' Club, as well as through the Hall's own limited building reserves. In addition, the History Book Group has donated to the Memorial Hall all proceeds from the sale of 'The History of Tewin by the People of Tewin', which to date total £5,500.

We have also been applying for grants, and this year were awarded £11,296 by East Herts District Council, for which we are very grateful. In addition, sponsorship from the Parish Council, Friends of Tewin, THACS and The History Book Group, allowed us to apply for a £24,500 grant from Biffaward, a multi-million pound environment fund managed by the Royal Society of Wildlife Trusts (RSWT), which utilises landfill tax credits donated by Biffa Waste Services. This is a major boost to our funds and we wish to thank Biffaward for this invaluable contribution

The Under 5's Group were also successful in obtaining from the Big Lottery Fund a £10,000 grant towards the replacement of the Scout Hut roof. The Big Lottery Fund distributes half of the National Lottery Good Cause Funding across the UK. The Fund aims to enable others to make real improvement to communities and the lives of people most in need.

As a result of this funding, the Memorial Hall was able to replace the Kitchen roof, which was followed by replacement of the Scout Hut roof, together with new fascias. The Scout Hut roof is now fully insulated, whereas it was found to have had no insulation in the past. In the Main Hall, the Kitchen and Bar have been refurbished and the Kitchen now has new cupboards, a range cooker, and a new large fridge. There is also a new door from the Kitchen into the Bar, the latter having been fully fitted out to include a new drinks cooler. The Bar is now connected to the Kimberley Room, as a result of which that room is suitable for separate hire. In addition, two new boilers have been installed in the Hall, with old cast-iron pipes replaced with copper. It took the contractor 10 days to install 270 metres of new piping!

Obviously, these changes entailed a good deal of work, not only by the contractors but also by members of the Hall Committee. A particular mention should be given to Keith St Pier and Rod Frayne, who have saved the Hall a great deal of money in labour costs by carrying out an immense amount of the work themselves. Keith also devised a computerised programme for the heating controls. This divides the Hall into three zones (Main Hall, Kimberley Room and Parish Room), enabling them all to be heated separately. This innovation will enable the Committee to monitor the overall use of the Hall and make it much more energy efficient in future. The Committee is very grateful to Keith and Rod for their invaluable contribution, as well as to Julia Tizard, who has helped with re-painting the rooms.

All this work, plus ongoing projects, will make the Hall one of the most attractive and efficient facilities for parties and other events. **It is also one of the cheapest in the area** so we hope you will consider hiring it for any future celebrations you are planning in order to help us keep this magnificent building in good order for future generations.

Tewin Memorial Hall Committee





Tewin Memorial Hall Autumn Book Sale - Saturday, 29th October

Once again the Autumn Book Sale attracted a large number of local bookworms! As a result, the takings were a very creditable £470. Expenses on advertising etc were minimal so we are delighted that the Hall has received a welcome boost to its funds.

Many people came along to help set out tables, arrange the book displays and man the Hall during the day, and the Hall Committee is very grateful to them and to The Friends of Tewin, who organised the event on behalf of the Hall. Apart from raising money for the Hall, the Book Sales provide an opportunity for people to meet up for a chat whilst browsing among the vast amount of books displayed throughout the Main Hall, and this makes for a pleasant and enjoyable experience for everyone.

Last, and certainly not least, the Committee wish to thank all those who have donated books and jigsaw puzzles to the Hall throughout the year, be it for the Jumble Sales or the Book Sales. We have received thousands of books in all categories, as well as many jigsaw puzzles, and are very grateful to all the donors. We keep a good stock of books from one sale to the next but cannot store everything and, consequently, pass surplus books to local charity shops, so they are still being put to good use.

Thank you again, and we look forward to seeing you at our Spring Book Sale, details of which will be given in a future issue.

Tewin Memorial Hall Management Committee.

TEWIN MEMORIAL HALL — SUPPORTERS CLUB

Results for the October 2011 draw

1st £61 Doreen Lloyd, Grass Warren 2nd £37 Veronica Frayne, Lower Green

3rd £12 Pauline Spring, Digswell Park Road 3rd £12 Patrick Holden, Lower Green

Membership forms from Lisa Bove [Tel 798546] or lisa.bove@btinternet.com or any member of the Hall Committee



Retirement Party

I would like to say a very big 'thank you' to all the Mums and children who gave me such a great surprise party when I retired from coaching on 21st October.

Thank you also for the lovely gifts, cards and good wishes. I intend to buy a watch and have it suitably engraved for the occasion.

It has been such a pleasure to take you all for tennis over the years and lots of fun too! I will miss you all but look forward to seeing you receiving cups on Finals Day at Wimbledon!

Many thanks and best wishes, Bert.

Welwyn Floral Group - 2011 Programme

7th December Sandy Bailey - National Speaker -

Competition: 'A Seasonal Greeting'



We meet on the 1st Wednesday of each month in The Civic Centre, Welwyn at 7.30pm Visitors and new members are always welcome



Headteacher: Mrs A Simpson

email: admin@tewincowper.herts.sch.uk

Tel: 01438 717378

Our News, November 2011



The month started so very well with a hugely successful Bonfire Night celebration. Although the morning rain had dampened our bonfire timber, afternoon sunshine dried it out and all went to plan. Our school families, and many people from the wider community, joined us for a wonderful evening. Our special thanks go to Mrs. Hazel Lee and Mr. Walker, and to their many helpers.

On November 11th the school held its annual Service of Remembrance, led by Grasshopper Class. The pupils conducted themselves with admirable dignity and it was a very moving occasion. Our wreath was then taken to St Peter's and laid at the Memorial by representatives from the school during the service held there on November 13th.



On November 18th pupils supported the 'Children in Need' campaign with a non-school uniform day and raised funds for this worthy cause.



On November 23rd we were very proud to have a record number of Samaritan-Purse shoe boxes collected from the school. A big 'thank-you' to parents and pupils for their overwhelming generosity and thoughtfulness.

On November 24th Grasshopper Class visited Stondon Transport Museum. The visit complemented their current topic work about transport and gave them the opportunity to view a vast collection...including a chance to board a life-size replica of Captain Cook's ship, the 'Endeavour'!

This was followed on November 25th with Caterpillar class visiting the Science Museum in London to focus on the galleries presenting displays about flight.

At the end of the month, three days were devoted to Geography, which focussed on sustainability and recycling. Talks, presentation and workshops were devised for all pupils and engaged in with enthusiasm.



On November 26th The Auction of Promises was both well attended and hugely successful, raising lots of welcome funds for school projects. Special thanks go to Mrs. Leggatt and her team and to those who gave generously - and bid generously.

On November 30th The School's Prayer Group arranged a wonderful Supper Night to which the parents of our newest children were invited.

The School's Prayer Group meets regularly to hold our school and the community in its prayers. Mrs. Wright returned to school to assist with preparation for the School's Nativity Service rehearsals and its inevitable success will undoubtedly be reported in next month's magazine.



As this is the December issue, may we take this opportunity to wish everyone a peaceful, blessed and very Happy Christmas!

The Staff Team

THACS - TEWIN HORTICULTURAL ARTS & CRAFTS SOCIETY

Monday 16th January 2012 - THACS AGM and a talk on Wildlife Photography

The eleventh **THACS** AGM takes place at Tewin Memorial Hall at 8.00pm. It will include the Chairman's and Treasurer's reports for 2011, the election of the officers and other committee members for 2012, plus a preview of the events we will be holding in 2012.

The AGM will be followed by a talk, and then refreshments (including wine). The talk will be 'A Passion for Nature' given by Ann Miles FRPS AFIAP MPAGB, an established and successful photographer, lecturer and tutor. For samples of her work visit http://www.pin-sharp.co.uk/

The talk shows the natural world from a pictorial photographer's angle, with close-up and sharp images of birds, insects, mammals and flowers. Ann will also include more atmospheric and abstract shots. Discover how the choice of background, aperture and lighting conditions can make all the difference in nature, as with other types of photography.



This is an important meeting for **THACS** and all members are urged to attend. Non-members are very welcome but not able to vote.

New Life into an Old Pond - John Sheridan

In late 2010 a proposal was submitted and approved by the Parish Council for the renovation of the village pond on Upper Green. The pond had deteriorated over many years and was seriously in need of some tender loving care.

A project team was formed early in 2011 intending to complete the renovation, helped by volunteers, with no costs to the Parish Council. Friends of Tewin kindly agreed to consider meeting reasonable costs of any planting work undertaken.

Consultations took place with Hertfordshire Records Officer and Hertfordshire Countryside Management Service to seek their advice on the project. As suspected, the problem was that the pond needed more sunlight so dead and unwanted trees had to be removed.

Records showed that an E.U. protected species, Great Crested Newts, had lived in the pond long ago so a survey was required by a specialised Surveyor to see if the newts remained. Such surveys are expensive as is the cost of felling or removing unwanted trees.



With no monies available the project was in danger of collapsing. Thankfully, a specialist Surveyor agreed to work without charge and Patrick (Paddy) Loughrey, the neighbouring farmer, would remove the trees when required. The survey revealed Great Crested Newts were resident in the pond so work had to be left until the newts left in the Autumn.

In October 2011, Paddy and his men removed the unwanted trees and brambles with heavy machinery, and clearance work began in earnest. Items cleared from the pond included a motor-bike and several rusty cycles! A call for volunteers to complete the remainder of the clearance work was successful.

Logs from the removed trees were used to form a permanent wildlife habitat on the eastern bank. Six bird nesting boxes were erected on surrounding oak trees and a log based seat provided. The existing bench seat will undergo restoration next Spring.

The final stage was planting 500 daffodil bulbs and wild flower seed scattered along the pond banks. Thanks to the generosity of Friends of Tewin for funding the bulbs and seed.

My personal thanks go to all volunteers who gave their time and energy to completing the project and to Paddy and his men who were so helpful at every stage.

I hope parishioners will find time to visit the pond, where the water level is already rising, to see the changes but it will be Springtime when the real difference will be apparent.

FRIENDS OF DANESBURY & QUEEN VICTORIA MEMORIAL HOSPITAL

The Queen Victoria Memorial Hospital has long played an important role in our community. Originally Welwyn's cottage hospital, it now has a key role in a wider area providing rehabilitation care to patients moving from one of our acute hospitals back into the community. There is major refurbishment work planned for 2011 and the Friends have agreed to provide £60,000 to redesign and rebuild the reception area, including a designated space for patients and their families. We are delighted to have this opportunity to support the QVM Hospital which has given so much to so many over the years.

At our AGM we were sad to receive the resignation of Pat Lewis. Pat has been involved with first QVM, of which she was the Secretary of the League of Friends, and then Danesbury. Her contribution over almost 35 years has been invaluable and her wise counsel will be greatly missed.

Last month we invited anyone interested in the work of the Trustees to make contact with us. If you would like to know more, please don't hesitate to get in touch.

Although Christmas is almost here it's not too late to find that last minute gift in one of our shops. You'll be certain to find a bargain, along with plenty of cards designed by Danesbury patients. These can be bought in both our shops and also at the hospitals.

Finally we wish all our friends, volunteers and supporters a very Happy Holiday and a peaceful New Year.

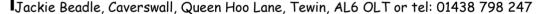
Friends of Danesbury and Queen Victoria Memorial Hospital 01438 840514

E mail: danesburyqvm@btconnect.com www.danesburyqvm.co.uk

OPERATION CHRISTMAS CHILD 2011 - Tewin Shoe Boxes

... as of 15/11/2011 I have collected 119 shoe boxes but there's another week yet so can we manage to beat last year's total?!

Thank you to everyone who has already handed their box over, and those still to come - they really are appreciated by the children.





ISABEL HOSPICE — Welwyn Hatfield

We are pleased to announce the following events supporting your local Hospice





Friday, 2nd December 'Rocking Around the Christmas Tree'

The Meadow Marguees, Tewin Bury Farm, Hertford Road, Welwyn AL6 OJB

A fun-filled evening of Dinner and Dancing plus an exciting Silent Auction. Bring your friends or work colleagues for a Marvellous Christmas night out.

Contact: Barbara Doherty 01279 842140 or email: barbara.doherty@tiscali.co.uk

Sunday 4th December 'Jingle Bells & Bows Fun Run/Walk' 09.30-13.30 Stanborough Lakes, WGC Now in its 5th year, with runners and walkers circling Stanborough Lakes in Welwyn Garden City. The 5K run is at 11am, with registration at 10am. The 4K walk is at midday with registration at 11am. Run in fancy dress if you wish, maybe a Christmas Pudding or Father Christmas (prizes for the best costumes). Teams and individual runners welcome. Why not get non-running friends to sponsor you? Entry £12, (free entry for under 16s). Hot drinks & minces pies will be available.

Details from: julie.north@isabelhospice.org.uk



Tewin Parish Council



Tewin Village Pond, Upper Green

The Parish Council would like to thank all the volunteers, Parish Councillor John Sheridan and neighbouring farmer Mr. P. Loughrey, for their time and effort in helping to complete the restoration works on Tewin Village Pond, situated at Upper Green.

These restoration works comprised of removal of accumulated rubbish and several dead or unwanted trees to allow light and air into the pond. Following a specialist survey, the pond was also found to be the home of the Great Crested Newt, an E.U. protected species, and a wildlife log habitat has now been established next to the pond for the benefit of the newts and other wildlife. Several bird nesting boxes have been put up and 500 wild daffodil bulbs and wild flower seed were donated by Friends of Tewin and have been planted along the banks of the pond.

Parish Council Information

The next Parish Council meeting is on Monday, 5th December 2011 at 7.45pm at Tewin Memorial Hall followed by 6th February 2012.

Agenda:

Please notify the Clerk at least one week before the meeting if you wish to suggest items for discussion at the meeting. The agenda is published on the Notice Board outside Tewin Stores 3 working days before the meeting. All Parishioners are welcome to attend and are invited to make comments at the start of the meeting.

Minutes:

These are displayed at Tewin Stores, the Memorial Hall, the bus shelter at the top of Desborough Drive and on the website www.tewinvillage.co.uk. The minutes are not published until approved and signed at the subsequent meeting.

Newsletters/Meeting Dates:

These are published on the website www.tewinvillage.co.uk

Useful Numbers/Websites

Parish Council Chairman, Kristina Lawson Tel: 01438-717256

Clerk, Caroline McFarlane Tel: 01438-798969 E-mail - caroline.mcfarlane@virgin.net

East Herts Councillors - North Ward: Cllr Michael McMullen Tel: 01920-463430

East Herts Councillors - South Ward: Cllr Linda Haysey Tel: 01992-582151

Herts County Councillor — Cllr Bryan Hammond Tel: 01438-798298

Operation Arable - 01992-533000 – For reporting motorcycles

Police Community Team - 01707-354192 - For non-emergency purposes

Police Control Room - 0845-3300222

Highways Fault Line - 0300-1234047 – For reporting potholes etc

Herts County Council - 01992-55555 or www.hertsdirect.org

East Herts Council - 01279-655261 or www.eastherts.gov.uk - For reporting smoke

& noise nuisance, flytipping, flyposting, dead animals on the road, stray dogs, dog fouling, abandoned vehicles, Environmental Health, Pest Control, Waste Services, Planning Tree Preservation Orders, Parking Warden for parking offences.